



FLETCHER CONSTRUCTION

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26 November 2002

The Director
Celtic Solutions
PO Box 334051
Sunnynook
AUCKLAND

Dear Jock

One of the things that often gets overlooked in the current intense climate that pervades the construction industry is the aspect of 'positive reinforcement'. Too many times an individual or company carries out commendable activity that is not recognised.

The purpose of this letter is to let you know that the efforts that you and your team go to in the context of Health & Safety on the job have been observed. In fact it is apparent that they consistently exceed the traditional 'minimum requirements' and have resulted in safe and successful results – both to us here at Fletcher Construction and to the Subcontractors to whom you are engaged.

The fact that both G. James Glass & Aluminium Pty. Ltd and Enterprise Steel Ltd both choose to use a company of your calibre in such a 'high-hazard' environment provides us with the assurance that the various tasks will be managed with a high degree of expertise and professionalism. We look forward to that continuing both on this and any future project in which we may be involved.

Thank you.

Signed, on behalf of the ASB Project Management Team;

Andrew Rolfe
SITE MANAGER

Murray O'Donnell
FAÇADE CO-ORDINATOR

David Harris
SAFETY MANAGER